

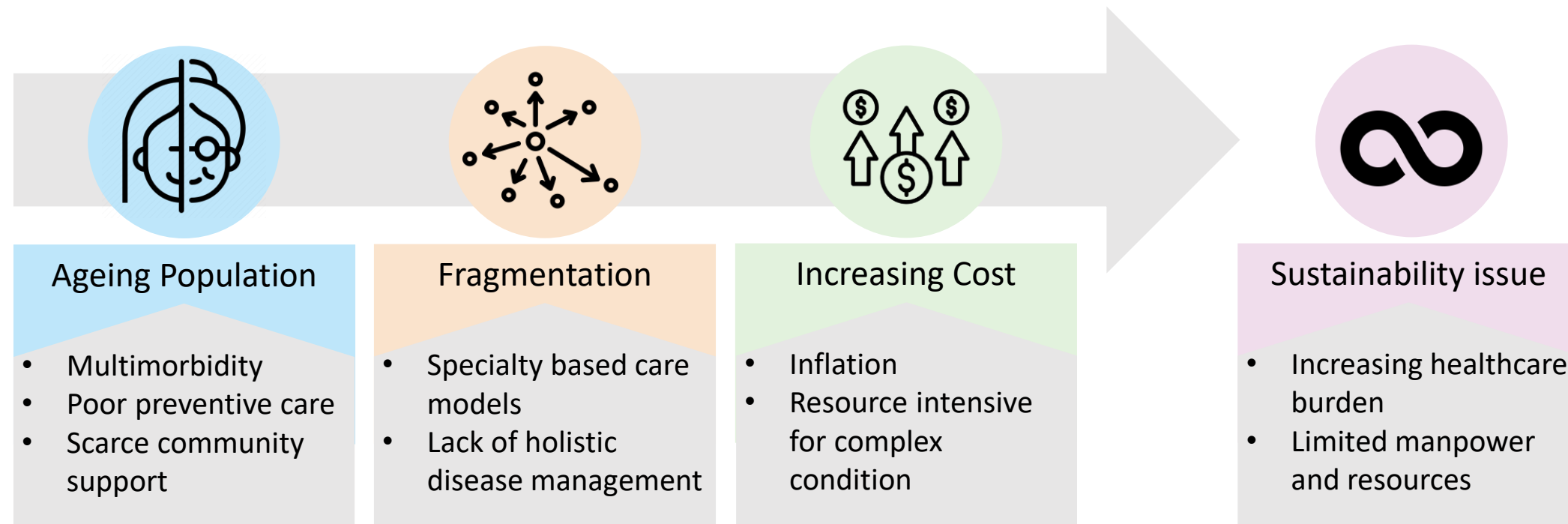
# The Integrated General Hospital:

## One Patient, One Bed, One Care Team, One Principal Doctor, and One with Community

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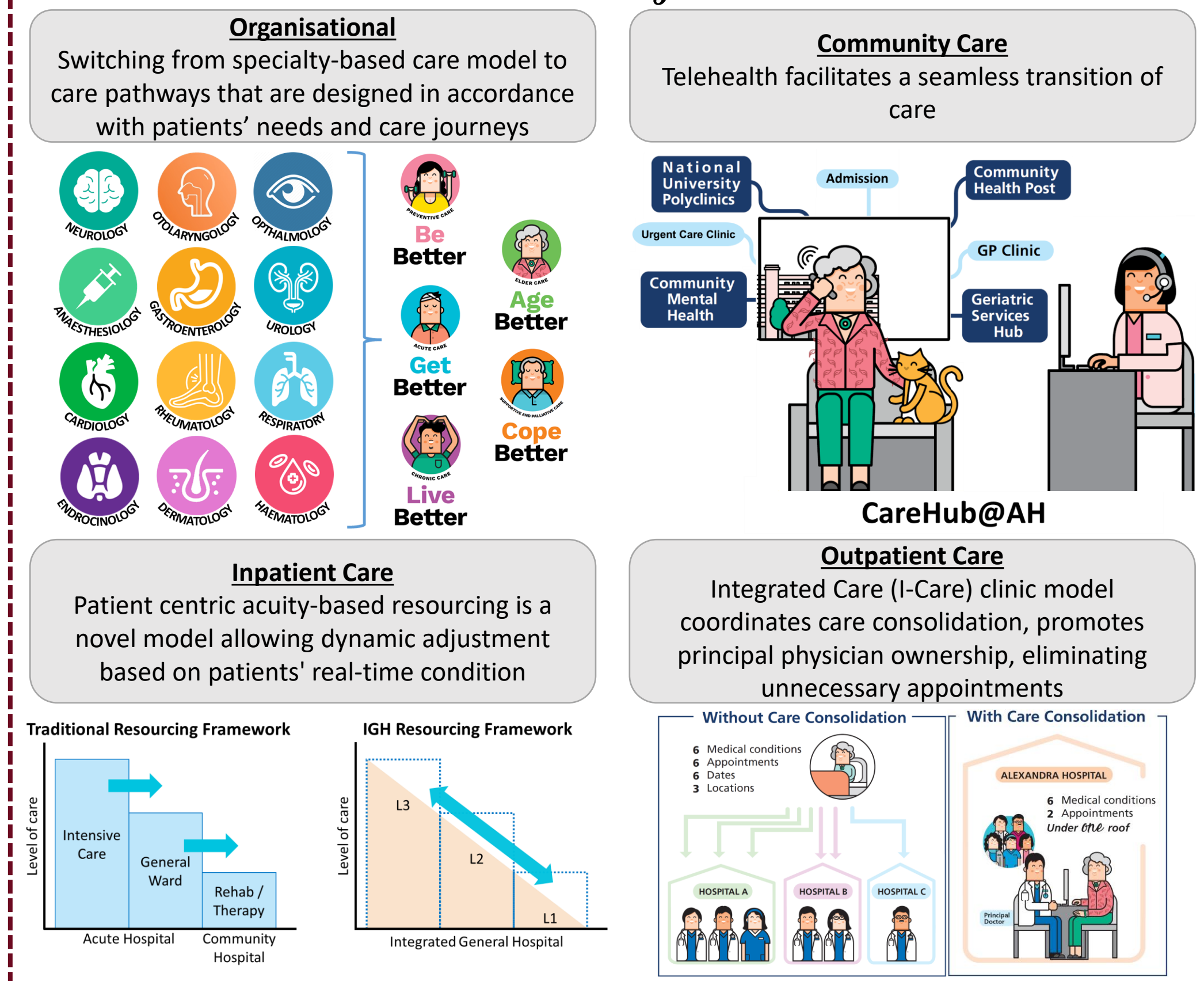
<sup>1</sup> Alexandra Hospital, Singapore; <sup>2</sup> National University Health System, Singapore

### Background

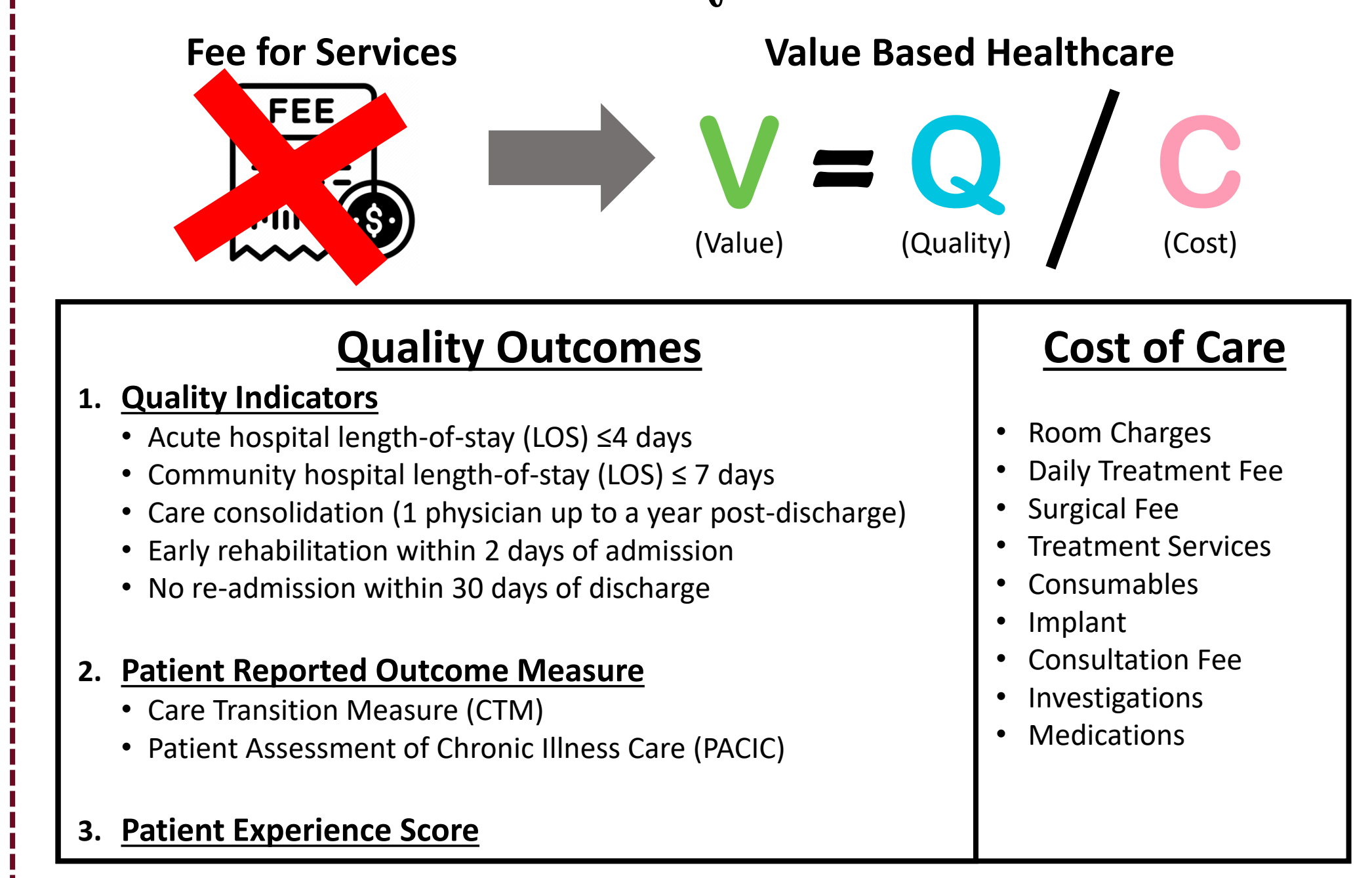


### Methodology

#### Redesign



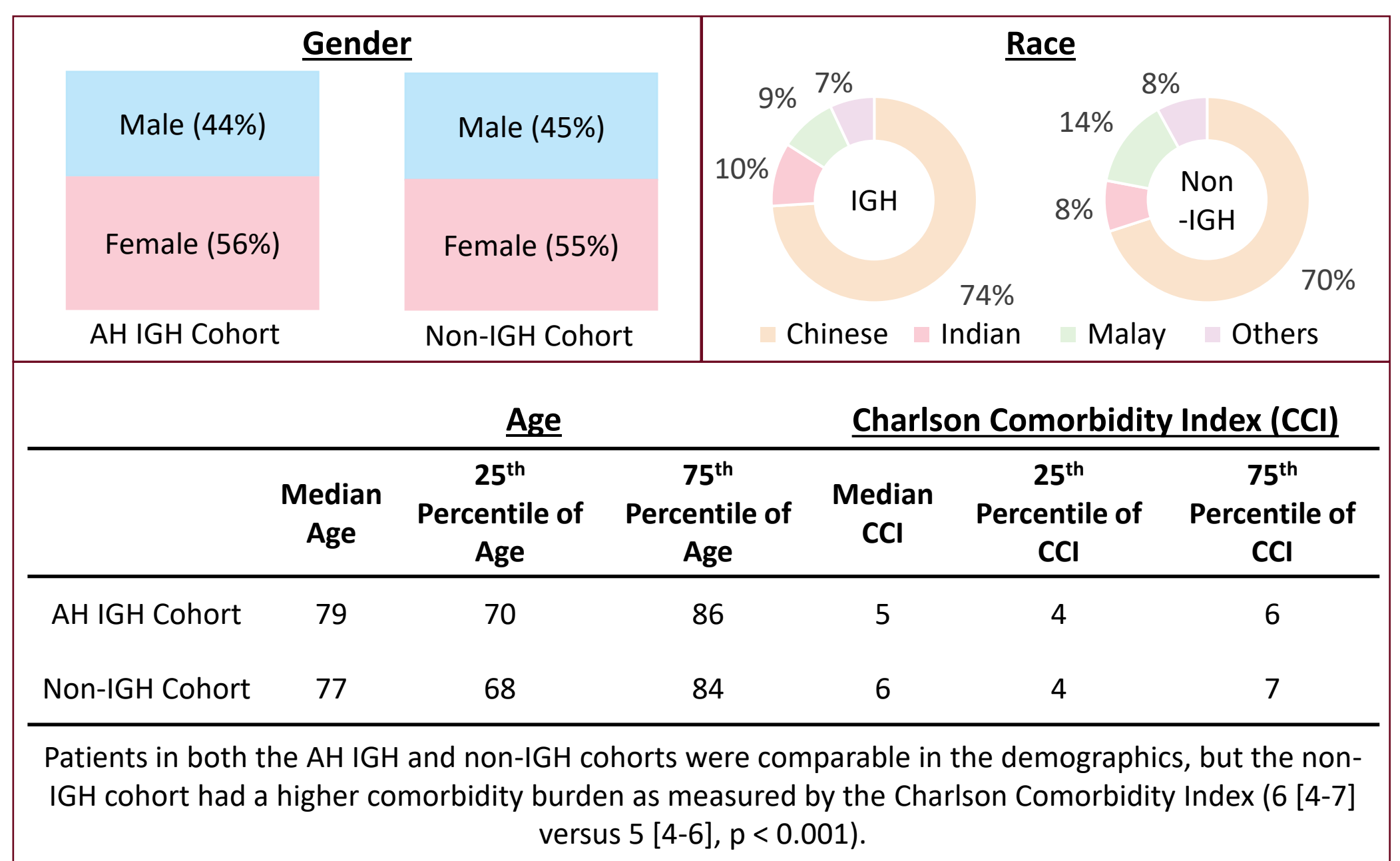
#### Redefine



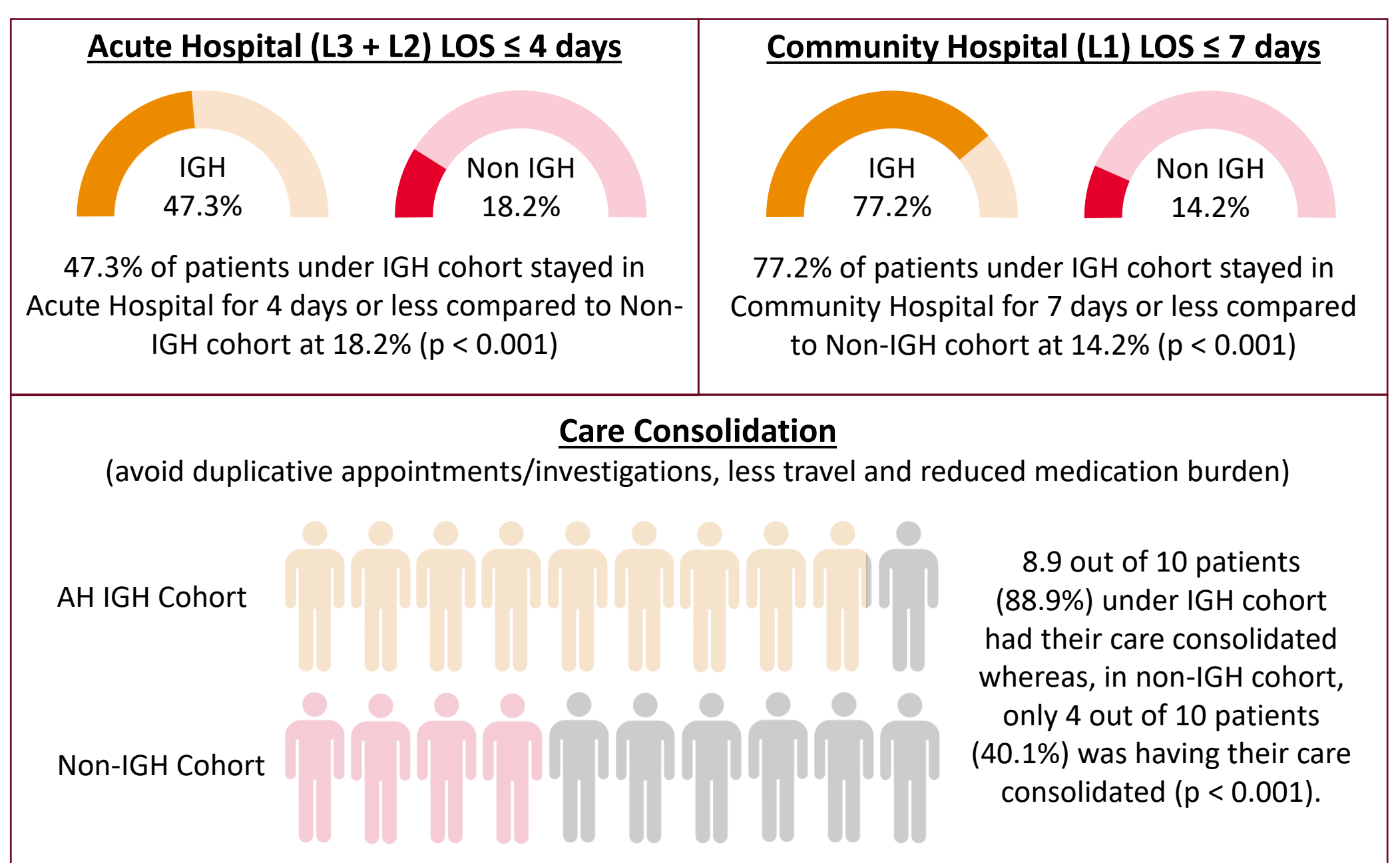
### Result

We analysed administrative data from 6117 admissions to AH IGH and 4471 admissions to a non-IGH hospital, from 2019 to 2022.

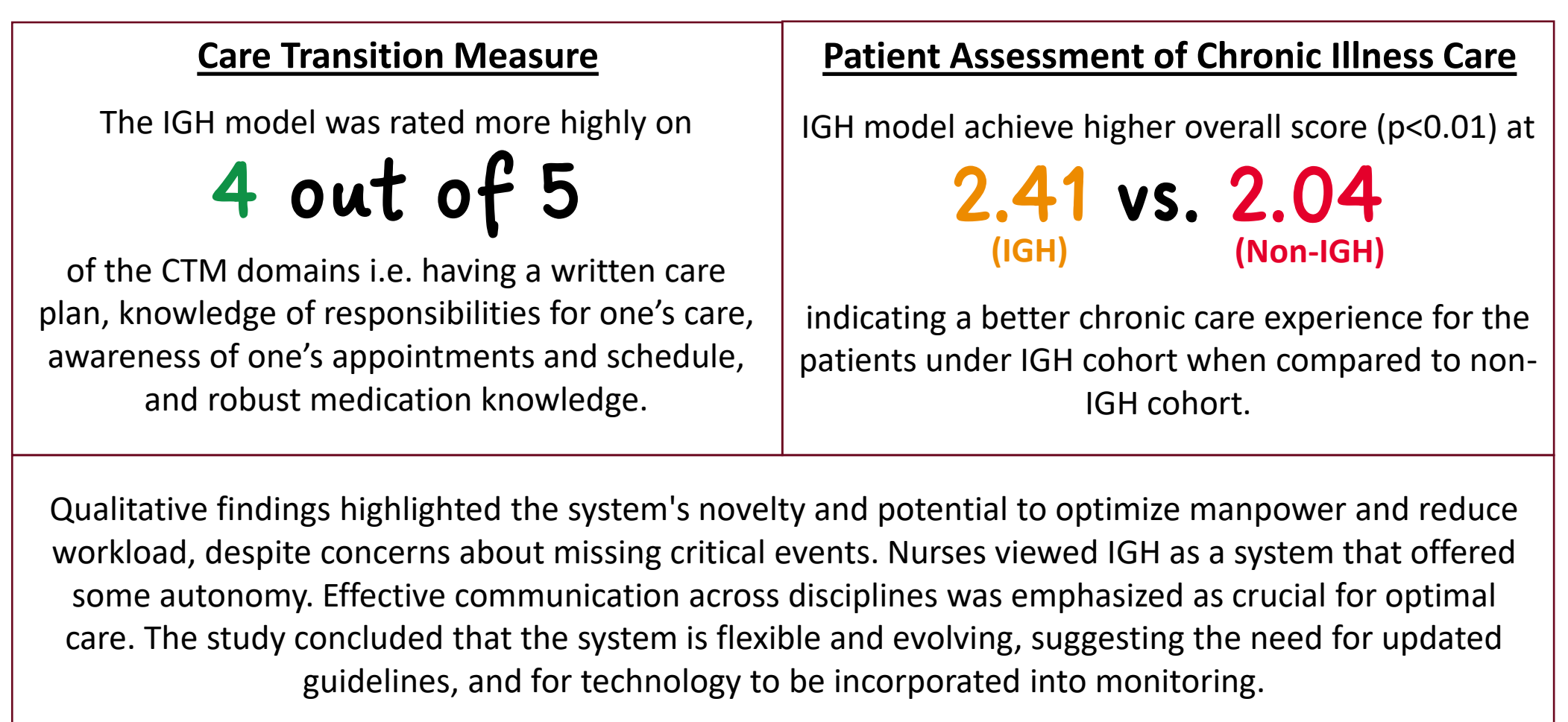
#### Demographic



#### Quantitative Performance



#### Qualitative Performance



### Conclusion

- The IGH VDO framework suggests significantly improved patient care by reducing lengths of stay, enhancing care consolidation, and increasing patient satisfaction compared to non-IGH settings.
- Positive outcomes and staff feedback underscore its effectiveness in optimizing resources and interdisciplinary communication.
- IGH model is a promising strategy for addressing care fragmentation and enhancing healthcare delivery, with recommendations for ongoing evaluation, technological integration, and determining its scalability across diverse patient cohorts and healthcare settings.

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