Evaluation of the implementation of ICHOM projects: Barriers and facilitators from the perspective of clinical leaders

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Introduction

Since 2017, several projects have been launched in the ICHOM framework in Cruces University Hospital, related to different pathologies such as breast cancer, stroke, localized prostate cancer and cleft lip and palate among others. Learning about the facilitators and barriers encountered in the implementation process from the perspective of the clinical leaders, is key to incorporate improvement actions for the progress of ICHOM projects.

Results

The following areas were identified as facilitators of the implementation: Invitation to participate in the project by management, Dynamic composition and small size of the working team, Internal facilitator role, Presence at meetings, External support for conducting surveys, Good planning, Quick and effective response to specific needs. Were identified as the main barriers to implementation: Involvement of the head of service, Internal dissemination of projects, Data collection culture, Resources, Long times, Form design, Computer support, Care levels, PROM digitalization, Clinical results evaluation tool, Recognition, Leadership skills training, Meeting rooms.

Conclusions

In order to move forward on the path to value-based health care, the organization should work on the identified barriers to achieve a more appropriate response and improve the implementation of current and future VBHC projects.