## **HICHOM 2021** VIRTUAL LEARNING SERIES

## TRANSFORMING HEALTHCARE GLOBALLY

THE ICHOM GLOBAL VIRTUAL CONGRESS 8-11 NOVEMBER 2021

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Dear Delegate,

I am delighted to welcome you to Transforming Healthcare Globally: The ICHOM Virtual Congress 2021.

Throughout the year, we have held a number of webinars and workshops as part of our Virtual Learning Series which has provided our community with essential information and updates on Standard Set implementation.

I am joined by over 90 speakers over the next four days to help you overcome your healthcare challenges by delivering unmissable content and answering your critical questions including:

- Why is value-based healthcare the answer to optimising healthcare spend and available resources?
- Will COVID be the defining moment in driving change in healthcare?
- How can the integration of medical and social care address and improve patient services and outcomes by eliminating hospital readmissions?
- Can we make healthcare truly patient-centric and why must we communicate the value of reporting and measuring to patients?
- How to secure support from the leaders in your organisation and ensure all stakeholders are aligned and motivated

I would like to take this opportunity to thank our fantastic speakers and sponsors, especially our Platinum Sponsors Edwards Life Sciences and Humana.

I look forward to seeing you all in person in 2022.

Kind regards,

Jaunt

Suzanne Gaunt ICHOM President



#### Meet the members of our Board and new Leadership Team:

#### **ICHOM BOARD**



#### **Prof. Michael E. Porter** Board Member and Co-founder of ICHOM

Michael E. Porter, PhD, is the Bishop William Lawrence University Professor at Harvard Business School. He is recognized as a global leader in strategy and competition, and brings more than two decades of experience developing the value framework, which is described in the book he co-authored with his colleague Professor Elizabeth O. Teisberg, PhD, *Redefining Health Care*.



#### Jamie Heywood Board Member

Jamie Heywood is an American MIT mechanical engineer who founded the ALS Therapy Development Institute (ALS TDI). ALS TDI became the world's first non-profit biotechnology company and pioneered a new model for accelerating translational research. He is currently the CEO of Alden Scientific as well as founder of PatientsLikeMe.



#### **Dr. Stefan Larsson** Board Member and Co-founder of ICHOM

Stefan Larsson is a Senior advisor in healthcare. In 2021, Stefan retired after 25 years with the Boston Consulting Group (BCG) where he was the founder and first leader of its Payer and Provider sector as well as the Healthcare systems sector. He is a fellow at BCG and has led the firm's research on the impact of value-based healthcare. He is also a fellow in the World Economic Forum's Health and Healthcare team.



#### Daphne Psacharopoulos Board Member

Daphne Psacharopoulos is the Vice President, Digital at CVS Health. She previously served as Sr. Vice President with PatientsLikeMe, founded and led Healthcare Services at Joslin Diabetes Center, and as a consultant in the healthcare practice of Boston Consulting Group. She is currently a board member at Grass Roots Diabetes.



#### **Prof. Martin Ingvar** Board Member and Co-founder of ICHOM

Martin Ingvar, MD, PhD, is a professor in Neurophysiology and former Dean of Research at Karolinska Institutet. In addition, he is a professor of Integrative Medicine at Osher Center for Integrative Medicine. His research focus is on pain and emotional regulation mechanisms in the brain.



Suzanne Gaunt President and CEO

Suzanne leads the team at ICHOM. She has a marketing background and has helped build fast-growing, entrepreneurial start-ups in the early days of the internet. After completing an MBA from Warwick Business School she built her experience across multiple sectors as a management consultant before going back into healthcare to launch new tools for healthcare professionals in the UK.

#### **ICHOM LEADERSHIP TEAM**



#### Dr Neo Tapela Chief Scientific Officer

Neo is a physician, epidemiologist and healthcare innovator with over 10 years' experience in health research (including outcomes), policy and program

leadership. She has managed complex collaborations in the government, non-profit and academic sectors, including heading Botswana's national program for Non-Communicable Diseases (NCDs) and serving as a consultant to the World Health Organisation. Most recently, Neo was a Senior Research Fellow at the University of Oxford's Nuffield Department of Population Health, where she led multiple funded research projects. Her work has been published in over 40 peer-reviewed manuscripts, and her role as a global health innovator has been recognised through several awards including the Aspen Institute New Voices Fellowship.



#### Ben Cordle Chief Marketing Officer

Ben Cordle joined ICHOM in June as Chief Marketing Officer with a brief to make ICHOM Standard Sets and Benchmarking the model for clinical organisations worldwide.

Ben brings with him 20 years' experience delivering commercial growth in healthcare, publishing and notfor-profit sectors. He has held marketing leadership roles at Cancer Research UK, New Scientist, London Women's Clinic and the International Water Association. Ben said: "I'm delighted to be joining ICHOM at this time of rapid growth and am looking forward to partnering with clinical experts and stakeholders to develop products and services that improve patients' lives."



#### Dr Greg Robinson Chief Technology Officer

Greg Robinson, PhD is the Chief Technology Officer at ICHOM. He previously served as Chief Data and Analytics Officer for Marshfield Clinic Health System,

responsible for the development of strategy and tactical execution of data as an asset for the Marshfield Clinic Health System. Greg also previously led IT and care delivery operations as the interim CIO and COO at the Connecticut Department of Corrections, was co-founder of a health IT software in the predictive modeling space, and had senior executive and consultant roles leading technology and operations for healthcare organizations for academic medical centers and health plans. He co-founded Ask UP Peer, a peerto-luminary solutioning software platform, and is an active auto racing enthusiast.



#### Ali Kirby Leadership Insights Manager

Ali joined ICHOM in September 2019 as an Analyst before moving into the role of Leadership Insights Manager in March 2021. Prior to ICHOM,

Ali has held similar roles at Abbott and Thomson Reuters. She has always had a passion for science having graduated with a BSc (Hons) in Zoology from Cardiff University and an MSc in Science Media Production from Imperial College London.



#### Dr Eric Hans Eddes Senior Benchmarking Advisor

Eric Hans MD, PhD, works as a GastroIntestinal Surgeon at the Deventer Hospital, a teaching hospital in the Netherlands. He has always been active in

professional boards. From this perspective he became engaged in quality, improvement and transparency in healthcare and was one of the founders and director of the Dutch Institute for Clinical Auditing (DICA), an umbrella organization facilitating 23 clinical registries with nationwide coverage. DICA initiated significant improvements in Healthcare in the Netherlands over the years. Eric Hans was engaged in the World Economic Forum Steering Committee and Core Team for Value Based HealthCare. He was a member of the global Advisory Board of Coloplast and the GS1 Healthcare Clinical Advisory Committee.





Nordic Healthcare Group is a social and healthcare analysis and advisory firm. We have over 140 experts based in the Nordics from where we serve our clients globally. We offer our clients a full range of management consulting advisory services, including strategy and operations consulting as well as service design, proprietary research unit and BI capabilities. In addition, we run our own benchmarking services for over 250 social and healthcare organisations in productivity, quality and outcomes benchmarking. We are also an ICHOM implementation partner: our company mission is enable the implementation of value based healthcare.

	Atient-centered approach 🏂								
0. Target setting	1. Outcome metrics definition		2. Data collection		3. Data visualization and BI dashboards		4. Continuous improvement		
Defining the nain targets for the project & way of working	(1a) Applying the ICHOM Standard Set as a basis in data collection	(1b) Defining which data is available & needed for actionable metrics	2a Support on data collection	2b Data validation and feedback	38 Illustration of the results in BI dashboard	3b Training for the hospital staff	4a Continous improvement model to track and react to change	4b Utilize outcomes data widely (e.g. in benchmarking value-based contracting etc.)	
			¢		\$		-``\$		
Setting practical targets for VBHC and measuring	Identifying how to meet the ICHOM standards Choosing relevant metrics & recognising how these metrics can be calculated		Provision of data template Evaluation and help on extracting the needed data from different sources		S Illustration of actionable metrics for different stakeholders Training on the use of the dashboard		Support hospit results and ide improvement Implement cor improvement d		

We support healthcare organizations in implementing ICHOM Standard Sets throughout the full journey from target setting, to data collection and visualization and finally build-ing continuous improvement cycles based on the collected data. What distinguishes Nordic Healthcare is our understanding of both the technical nature of Standard Set implementation, as well as how to use that information in patient interactions, management and research & development.

The nationwide implementation project of the stroke standard set in Estonia included the collection of both outcomes and costs into an unified dashboard. In the dashboard you can for example: compare hospitals on outcomes and costs, identify sources for deviation between the hospitals, and case mix adjust the results by filtering sub-groups of patients.





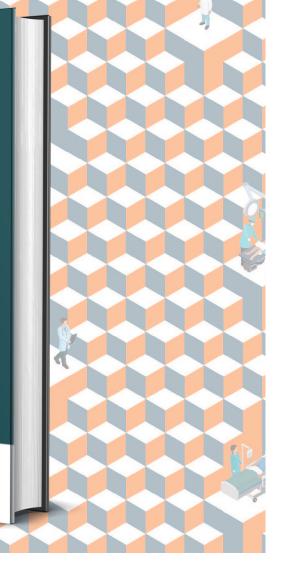
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## Value-Based Healthcare:

The answer to our future healthcare challenges?

> THE SENSE AND NON-SENSE OF VBHC TODAY With recommendations for tomorrow

> > Gérard Klop Arno Rutte





## DOWNLOAD OUR Latest VBHC Publication Now!



#### Meet the speakers



Maarten Akkerman PharmD, Member of the Board Diabeter, Head Medical Affairs and VBHC Medtronic North West Europe



**Dr. Alexander Allori** Pediatric Plastic Surgeon, Plastic Surgeon, Duke Cleft and Craniofacial Center at Duke Children's Hospital



Alice Andrews Director of Education for the Value Institute for Health and Care, Assistant Professor, Department of Medical Education at The University of Texas at Austin



Christian Apel Vice President, Head of Health Economics, Market Access & Political Affairs, Europe, Middle East & Africa, Fresenius Medical Care Deutschland GmbH



Joop Arends Associate Professor and Founder, Happi App Foundation



**Dr. Sarah Barry** Assistant Professor, Public Health & Primary Care, Centre for Health Policy and Management, Trinity College Dublin



Nicola Bedlington Special Advisor, European Patients' Forum

conference.ichom.org



**Eva M Grasa Bello** Research psychologist specialist in Schizophrenia, Hospital de Sant Pau



Guido van den Berk Internist, OLVG Hospital, Amsterdam and Chairman, Happi App Foundation



Rebecca Berry-Meijer Nurse Practitioner Oncology, CWZ Hospital in Nijmegen



Erica Braudrick Orthopedic Trauma Coordinator, Hartford Healthcare's Bone and Joint Institute



**Dr. Sree Chaguturu** SVP and Chief Medical Officer, CVS Caremark



Aneesh Chopra President, CareJourney



Alison Clink Patient representative, CEO, Dundee and Angus ADHD Support Group



**Prof. Beatrice Cochener** President, Former-President, ESCRS, French Council of Ophthalmology



Daniel Colgan Patient / Patient representative



**Prof. Matthew Cripps** Director of Behaviour Change, NHS England and Improvement



**Dr. Zofia Das-Gupta** Outcomes Research Director, ICHOM



**Dr. Vincent Dédès** General Secretary, French Union of Ophthalmologists



**Dr. Fabrice Denis** Radiation-Oncologist, E-health / Al teacher, Jean-Bernard Center, Le Mans; School of Medicine of the University of Paris



**Dr. Eric Hans Eddes** Senior Advisor Benchmarking, ICHOM



**Prof. Dr. Fred van Eenennaam** Chairman, Value-Based Healthcare Center Europe



**Rodolphe Eurin** CEO, Hôpital de La Tour



**Dr. Luz Sousa Fialho** Director of Outcomes Research, ICHOM



Mrs Anna Forment Health Manager, Everis



Suzanne Gaunt President and CEO, ICHOM



Vivek Garipalli Co-Founder and CEO, Clover Health



Ester Sánchez Gavilán Occupational therapist, Outcome Manager in Stroke Unit and Nephrology Department, Vall d'Hebron Barcelona Hospital Campus



**Dr Niamh Lennox-Chhugani** Chief Executive, International Foundation for Integrated Care (IFIC)



Margaret Hall Patient







Manuel Harmsen Lead International Outcomes, LOGEX



Jamie Heywood Founder and CEO, Alden Scientific



Nigel Hughes Scientific Director, Observational Health Data Analytics/Epidemiology, Janssen Research and Development, EHDEN Project Lead



**Prof. Martin Ingvar** Professor in Integrative Medicine, Karolinska Institutet



Roman Iselin Country Lead Medical Devices Switzerland, Johnson & Johnson



Dr. Prakash Jayakumar Assistant Professor in Surgery and Perioperative Care, Director of Value-Based Healthcare and Outcome Measurement, Dell Medical School, University of Texas at Austin



Navjot Kaur Kalra Assistant Director-Digital Transformation, NHS Wales



**Dipak Kalra** President, European Institute for Innovation through Health Data



**Dr. Maria Margarete Karsten** Senior Physician, Charité University Hospital Berlin



Prof. Gregory Katz Chair of Innovation & Value in Health, University of Paris School of Medicine



Ilona Kaufmann-Molnàr Oncology Nursing Expert/ Advanced Nurse Practitioner, University Hospital Basel



Fiona Koster PhD Candidate, Maasstad Hospital Rotterdam/Erasmus University Rotterdam



**Dr. Maarten Koudstaal** Craniomaxillofacial surgeon, Erasmus University Medical Center (EMC)



**Prof. Margaret E Kruk** Professor, Global Health and Population, Harvard T. H. Chan School of Public Health



Dr. Stefan Larsson Independent advisor- Healthcare and Life Sciences, Co-founder and Board Member, ICHOM



Natacha Lemaire Rapporteur Générale, Ministère des Solidarités et de la Santé



Dr. Sally Lewis Clinical Director, NHS Wales



**Dr. François Lignereux** Ophthalmologist, Surgeon, Institut Ophtalmologique Sourdille-Atlantique



Rubia Maestri Nursing Manager, Hospital Moinhos de Vento



Pedro Magalhães Stroke Neurologist and Interventional Neuroradiologist, Neurologica; Coordinator, Joinvasc



Chintan Maru Founder and CEO, Leapfrog to Value



**Precious Matsoso** Former Director General, Ministry of Health, South Africa



**Susan McKee** Chief Executive Officer, Dental Health Service Victoria



Bridget McNulty Co-Founder, SweetLife



**Dr. Dagmar Mekking** Patient Representative, CEO, Care4BrittleBones



**Dr. Bente Mickelsen** Director Non-Communicable Diseases, World Health Organisation



Ernesto Ernesto Aspillaga Morey Medical Director, Clínica San Felipe



Niruja Nagesh Senior Study Nurse and Coordinator, University Hospital Basel



**Dr. Shehzad Niazi** Consultant, Department of Psychiatry and Psychology, Assistant Professor of Psychiatry, Mayo Clinic College of Medicine and Science



Christina Nielsen Project Manager, ICHOM



**Dr. Wouter Nijhuis** Pediatric Orthopedic Surgeon, UMCU/Wilhelmina Children's Hospital



Dr. Anders Nordstrom Ambassador for Global Health, UN Policy Department, Ministry for Foreign Affairs, Sweden; Head, The Independent Panel for Pandemic Preparedness and Response; Former Director General, World Health Organisation



Jillian Oderkirk Senior Analyst, Health Division, Organization for Economic Cooperation and Development



**Loyce Pace** Director, Office of Global Affairs (OGA), U.S. Department of Health and Human Services







**Dr Chan-Il Park** Interventional Cardiologist, Hôpital de La Tour



**Jesús Berdún Peñato** eHealth Expert - Project Manager , Fundación Tic Salut Social



**Dr. Petra Peterson** Plastic Surgeon, Stockholm Craniofacial Team at Karolinska University Hospital



Dr. Pedro Ponce Country Medical Director, Fresenius Medical Care Portugal / NephroCare Portugal



Dr. Patrick Ngassa Piotie

Project Manager, Tshwane Insulin Project; University of Pretoria Diabetes Research Centre, School of Health Systems and Public Health, University of Pretoria, South Africa



Paula Paular Gabriela Ponce de León

Assistant Manager of Teaching and Research - Corporativa, Pacifico Salud



Prof. Michael Porter The Bishop William Lawrence University Professor, Harvard Business School; Board Member and Founder of ICHOM



Daphne Psacharopoulos Vice President, Digital, CVS Health



Dereesa Reid Patient, Former CEO, Hoag Orthopedic Institute



Dr. Greg Robinson Chief Technology Officer, ICHOM



**Prof. Pedro Landete Rodríguez** Pneumologist, Associate Professor of Medicine, Auntonoma University of Madrid, Hospital Universitario de La Princesa



**Dr. David Rudilla** Patients and Outcomes Research Manager, Air Liquide Healthcare



Dr William Shrank Chief Medical Officer, Humana



Makaila Sinclair Spine Coordinator, Hartford Healthcare's Bone and Joint Institute



Anne Stake Head of Strategy and Innovation, Medtronic LABS



**Dr. Tanja Stamm** Head of Section for Outcomes Research, Center for Medical Statistics, Informatics and Intelligent Systems



John Stott Patient, Founding Board Member, Heart Valve Voice Canada



**Dr. Luc Strobbe** Surgical Oncologist, CWZ Hospital, Nijmegen



Meni Styliadou Vice President, Government Affairs and Public Policy, Takeda Pharmaceutical



**Priti Sudan** Secretary, Health and Family Welfare, Ministry of Health and Family Welfare, India



Elissa Swift Product Manager - Benchmarking, ICHOM



Dr. Neo M. Tapela Chief Scientific Officer, ICHOM



#### Prof. Elizabeth Teisberg

Cullen Trust Distinguished University Chair in Value-Based Care - Dell Medical School, Executive Director of the Value Institute for Health and Care, Dell Medical School and the McCombs School of Business University of Texas at Austin



**Gaurav Tripathi** VP, Operations, Founding member , Aditya Birla Health Insurance



#### Dr. Marjolein Verhoef

Physician in Pediatric Rehabilitation Medicine, UMCU/Wilhelmina Children's Hospital



#### Prof. Scott Wallace Co-Founder, Managing Director for the Value Institute for Health and Care, Associate Professor, Department of Medical Education at The University of Texas at Austin



Paul Wallang Associate Medical Director for Research and Innovation, St. Andrew's Healthcare, Northampton

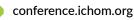


**Dr. Stephanie Wissig** Director of Outcomes Research, ICHOM



Kathleen Withers Principal Researcher, Cardiff & Vale University Health Board







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## Economic analysis for healthcare

Population health
Predictive modelling
TDABC costing
Value-based healthcare implementation





#### **Day 1:** Value-Based Healthcare - Global Assessment and Future Outlook

#### **NOVEMBER 8, 2021**

All session times are in GMT.

13:00 ICHOM Welcoming Address

Co-Chair: Suzanne Gaunt - President, ICHOM Co-Chair: Jamie Heywood - CEO, Alden Scientific; Board Member, ICHOM

13:10 **Opening Address: Global Acceleration of Outcomes Measurement** 

Prof. Michael E. Porter - The Bishop William Lawrence University Professor, Harvard Business School; Board Member and Founder, ICHOM Prof. Martin Ingvar - Cofounder and Board Member, ICHOM; Professor in Integrative Medicine, Karolinska Institutet Dr. Stefan Larsson - Independent advisor- Healthcare and Life Sciences, Co-founder and Board Member, ICHOM

#### 13:25 Transition Break

#### 13:30 Keynote Panel: Learnings from Covid-19 Pandemic

Moderator: Dr. Stefan Larsson - Independent advisor- Healthcare and Life Sciences, Co-founder and Board Member, ICHOM Prof. Elizabeth Teisberg - Cullen Trust Distinguished University Chair in Value-Based Care, Dell Medical School; Executive Director, Value Institute for Health and Care - Dell Medical School and the McCombs School of Business University of Texas at Austin Dr Anders Nordström - Ambassador for Global Health, UN Policy Department, Ministry for Foreign Affairs, Sweden; Head, The Independent Panel for Pandemic Preparedness and Response; Former Director General, World Health Organization Vivek Garipalli - Co-Founder and CEO, Clover Health USA Preeti Sudan - Secretary, Health and Family Welfare, Ministry of Health and Family Welfare, India

#### 1425 Networking Break with ICHOM Board and Congress Advisory Committee Members

#### 14:55 Transforming Healthcare Systems – Will Covid-19 be the Defining Moment or Not?

Moderator: Dr Anders Nordström - Ambassador for Global Health, UN Policy Department, Ministry for Foreign Affairs, Sweden; Head, The Independent Panel for Pandemic Preparedness and Response; Former Director General, World Health Organization Prof. Margaret E Kruk - Professor, Global Health and Population, Harvard T. H. Chan School of Public Health Precious Matsoso - Former Director General, Ministry of Health, South Africa Prof. Matthew Cripps - Director Of Behaviour Change, NHS England and Improvement UK Dr. Bente Mickelsen - Director Non-Communicable Diseases, World Health Organisation Loyce Pace - Director of the Office of Global Affairs, the United States Department of Health and Human Services

#### 15:50 Transition Break

#### 15:55 Incentivising Transparency on Patient Health Gains after Cataract Surgery in France

Moderator: Prof. Gregory Katz - Chair of Innovation & Value in Health, University of Paris School of Medicine; President, PromTime Natacha Lemaire - Rapporteur Générale, Ministère des Solidarités et de la Santé (Ministry of Social Affairs and Health), French Government France Dr. Vincent Dédès - General secretary, National Union of French Ophthalmologists Member, National Professional Council of Ophthalmologists Eye surgeon, Flanders Ophthalmology Centre

Dr. François Lignereux - Ophthalmologist, Surgeon Institut Ophtalmologique Sourdille-Atlantique Prof. Beatrice Cochener - President, French Council of Ophthalmology; Former-President, ESCRS

#### 16:40 Transition Break

#### 16:45 The Vital Role of Nurses in Patient-Centred and Value-Based and Healthcare

Moderator: Dr. Sally Lewis - Clinical Director, National Clinical Lead for Value-Based and Prudent Healthcare, NHS Wales Erica Braudrick - Orthopedic Trauma Coordinator, Hartford Healthcare's Bone and Joint Institute Rubia Maestri - Nursing Manager, Hospital Moinhos de Vento Niruja Nagesh - Senior Study Nurse and Coordinator, University Hospital Basel Makaila Sinclair - Spine Coordinator, Hartford Healthcare's Bone and Joint Institute Ilona Kaufmann-Molnàr - Oncology Nursing Expert/ Advanced Nurse Practitioner, University Hospital of Basel

#### 17:25 Transition Break

#### 17:30 The Crucial Role Technology and AI Will Play in the Future of Healthcare

Moderator: Greg Robinson - Chief Technology Officer, ICHOM Aneesh Chopra - President, CareJourney Jamie Heywood - CEO, Alden Scientific; Board Member, ICHOM

#### 18:00 Transition Break

#### 18:05 Implementation of Integrated Care for Patients' Care Improvement and Waste Elimination

Dr Niamh Lennox-Chhugani - Chief Executive, International Foundation for Integrated Care (IFIC) Dr. Sarah Barry - Assistant Professor, Public Health & Primary Care, Centre for Health Policy and Management, Trinity College Dublin Dr. William Shrank - Chief Medical Officer, Humana

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#### 18:40 Closing Remarks Day 1

Co-Chair: Suzanne Gaunt - President, ICHOM Co-Chair: Jamie Heywood - CEO, Alden Scientific; Board Member, ICHOM

Please note: Sessions, speakers and timings are subject to change, please check the website for updates



## **Day 2:** Enablers and Barriers for Successful Value-Based Healthcare Implementation

#### **NOVEMBER 9, 2021**

All session times are in GMT.

#### 13:00 Chairs' Opening Remarks and Welcome

Co-Chair: Dr. Neo M. Tapela - Chief Scientific Officer, ICHOM Co-Chair: Dr. Stefan Larsson - Independent advisor- Healthcare and Life Sciences, Co-founder and Board Member, ICHOM Suzanne Gaunt - President, ICHOM, UK

Prof. Elizabeth Teisberg - Cullen Trust Distinguished University Chair in Value-Based Care, Dell Medical School; Executive Director, Value Institute for Health and Care - Dell Medical School and the McCombs School of Business University of Texas at Austin

- 13:15 Improving Cancer Patients Follow-Up with Remote Monitoring PRO Systems: Results, Indications and Criteria of Choice for Clinicians
  - Dr. Fabrice Denis Radiation-Oncologist, E-health / Al teacher, Jean-Bernard Center, Le Mans; School of Medicine of the University of Paris
- 13:45 Transition Break

#### 13:55 Value-Based Care in LMICs: Diabetes Care in India, South Africa, Ghana and Beyond Moderator: Chintan Maru - Founder and CEO, Leapfrog to Value Anne Stake - Head of Strategy and Innovation, Medtronic LABS

Bridget McNulty - Co-Founder, SweetLife

Dr. Patrick Ngassa Piotie - Project Manager, Tshwane Insulin Project; University of Pretoria Diabetes Research Centre, School of Health Systems and Public Health, University of Pretoria

Gaurav Tripathi - VP, Operations, Founding member, Aditya Birla Health Insurance

#### 15:00 Networking Break with Speakers

15:25 Transition Break

#### 15:30 DATA USE AND SCALING

#### How Can We Achieve International Benchmarking For The 21st Century?

Jillian Oderkirk - Senior Analyst, Health Division, OECD Nigel Hughes - Scientific Director, Observational Health Data Analytics/ Epidemiology, Janssen Research and Development, EHDEN Project Lead

#### DIGITALISATION & E-HEALTH SOLUTIONS How Digital Self-Care Can Help Improve Health

#### Outcomes: A Case Example

Guido van den Berk - Internist, OLVG hospital, Amsterdam; Chairman, HappiApp Foundation Dr. Joop Arends, Associate Professor, Founder, Happi App

#### OST MANAGEMENT & WASTE REDUCTION

Combining Fuzzy Logic with Time-Driven Activity Based Costing within the Rheumatoid Arthritis Care Cycle: Insights from a Dutch Hospital

Fiona Koster - PhD candidate, Maasstad Hospital Rotterdam/ Erasmus University Rotterdam

#### FINANCE & REIMBURSEMENT

#### Developing a Reimbursement-Based Partnership between Johnson & Johnson and Hôpital de La Tour, Switzerland

Rodolphe Eurin - CEO, Hôpital de La Tour Roman Iselin - Managing Director Medical Devices Switzerland, Johnson & Johnson Dr Chan-II Park - Interventional Cardiologist, Hôpital de La Tour

#### 16:15 Transition Break

#### 16:20 DATA USE AND SCALING

#### Intelligence for Value Framework – Increasing the Scalability of Utilizing Outcomes Data in NHS Wales, UK

Navjot Kaur Kalra - Assistant Director-Digital Transformation, NHS Wales Kathleen Withers - Principal Researcher, Cardiff & Vale University Health Board

#### DIGITALISATION & E-HEALTH SOLUTIONS

#### Patient Outcomes In Schizophrenia to Redesign Care Pathways

Jesús Berdún Peñato - eHealth Expert - Project Manager , Fundación Tic Salut Social Dr. Eva M Grasa Bello - Research psychologist specialist in Schizophrenia, Hospital de Sant Pau Mrs Anna Forment - Health Manager, everis

#### COST MANAGEMENT & WASTE REDUCTION

The Diabeter Outpatient Care Model – Holistic Care Approach for Better Patients' Outcomes Without Increasing Costs

Dr. Maarten Akkerman - Board Member , Diabeter; Head Medical Affairs, VBHC North-West Europe, Medtronic, Netherlands

#### FINANCE & REIMBURSEMENT

#### Converting to a Capitation System for Dialysis Payment – The Portuguese Experience

Portuguese Experience Dr. Pedro Ponce - Country Medical Director, Fresenius Medical Care Portugal / NephroCare Portugal Christian Apel - Vice President, Head of Health Economics, Market Access & Political Affairs, Europe, Middle East & Africa, Fresenius Medical Care Deutschland GmbH

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- 17:05 Transition Break
- 17:10 Networking Break with Speakers
- 17:40 Transition Break

#### 17:45 Bringing Patient-Reported Outcomes into the Consultation Room – an Update on the Health Outcomes Observatory (H2O) Project and Ways to Get Involved

Dr. Tanja Stamm - PhD, Head of Section for Outcomes Research, Center for Medical Statistics, Informatics and Intelligent Systems (CEMSIIS) at the Medical University of Vienna

Meni Styliadou - Vice President, Government Affairs and Public Policy, Takeda Pharmaceutical

#### 18:30 Closing Address Day 2

Co-Chair: Dr. Stefan Larsson - Independent advisor- Healthcare and Life Sciences, Co-founder and Board Member, ICHOM Co-Chair: Dr. Neo M. Tapela - Chief Scientific Officer, ICHOM

Please note: Sessions, speakers and timings are subject to change, please check the website for updates

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#### **Day 3: Value-Based Healthcare Practical Examples and Case Studies**

#### **NOVEMBER 10, 2021**

#### All session times are in GMT.

#### 13:00 Chair's Opening Remarks and Welcome

Co-Chair: Daphne Psacharopoulos - VP, Digital Lead, CVS Health; Board Member, ICHOM Co-Chair: Nicola Bedlington - Special Advisor, European Patients' Forum Suzanne Gaunt - President, ICHOM

#### 13:10 Opening Panel. Making Healthcare Truly Patient-Centric. The Role of Standardised Outcomes Measurement

Moderator: Nicola Bedlington - Special Advisor, European Patients' Forum John Stott - Founding Board Member, Heart Valve Voice Daniel Colgan - Heart Valve Replacement Patient and Patient Advocate, Racing Car Engineer, Heart Valve Disease Standard Set Working Group Member Dereesa Purtell Reid - Patient, Former CEO, Hoag Orthopedic Institute Alison Clink - Patient representative, CEO, Dundee and Angus ADHD Support Group

13:55 Transition break

#### 14:00 Fireside chat with VBHC Prize Winner, Joinvasc

Prof. Dr. Fred van Eenennaam - Chairman, Value-Based Health Care Center Europe Pedro Magalhães - Stroke Neurologist and Interventional Neuroradiologist, Neurologica; Coordinator , Joinvasc, Joinville Stroke Registry

#### 14.30 Transition Break

#### 14:35 How We Created a Data Warehouse for Data Sharing. Cleft Lip and Palate Standard Set Implementation and **Care Improvement Example**

Dr. Stephanie Wissig - Director of Outcomes Research, ICHOM

Dr. Maarten Koudstaal - Craniomaxillofacial surgeon, Assistant Professor, Erasmus University Medical Center (EMC) Cleft Team at Sophia Children's Hospital Dr. Petra Peterson - Senior Consultant at the Kraniofacial Section of Reconstructive Plastic Surgery Department, Karolinska University Hospital, Stockholm Dr. Alexander Allori - Pediatric Plastic Surgeon, Plastic Surgeon, Duke Cleft and Craniofacial Center at Duke Children's Hospital

#### 15:25 Networking Break with Speakers

#### 15:50 Transition Break

#### 15:55 STREAM A

Care Improvement and Shared Decision Making in Breast Cancer **Care. Examples and** Learnings From 10 Years' **Experience of Santeon's Hospital Network.** Dr. Luc Strobbe - Surgica Oncologist, CWZ hospital in Nijmegen Rebecca Berry-Meijer - Oncology Specialist Nurse, CWZ hospital in Nijmegen

#### Key40I - Outcome **Measures in Osteogenesis Imperfecta** (OI) Pilot and Standard **Set Accreditation**

Dr. Dagmar Mekking -Patient Representative, CEO, Care4BrittleBones Dr. Zofia Das-Gupta - Outcomes Research Director, ICHOM Dr. Wouter Nijhuis - Pediatric Orthopedic Surgeon, UMCU/ Wilhelmina Children's Hospital Dr. Marjolein Verhoef - Physician in Pediatric Rehabilitation Medicine, UMCU/Wilhelmina Children's Hospital

Implementation of **Enhanced Version of ICHOM Depression and Anxiety Standard Set in Consultation and Liaison Psychiatry and Beyond** Dr. Shehzad Niazi - Consultant,

Department of Psychiatry and Psychology, Assistant Professor of Psychiatry, Mayo Clinic College of Medicine and Science

#### STREAM D

#### Shared Decision Making and Care Improvement in Orthopaedic Surgery

Dr. Prakash Jayakumar Assistant Professor Surgery and Peri-operative Care, Director of Value-based Health Care and Outcome Measurement, Dell Medical School, University of Texas at Austin Mrs. Margaret Hall - Patient,

Patient Representative

#### 16:40 Transition Break

#### 16:45 STREAM A

**In-hospital Predictors of** 90 Days Patient-Reported **Outcome Measures in Acute Stroke Patients** Ester Sánchez Gavilán

Occupational Therapist, Outcome Manager in Stroke Unit and Nephrology Department, Vall d'Hebron Barcelona Hospital Campus

#### Peruvian Lessons, **Barriers and** Achievements on **ICHOM Standard Sets** Implementation

Paula Gabriela Ponce de León -Assistant Manager of Teaching and Research - Corporativa, Pacifico Salud, Perú Dr. Ernesto Aspillaga Morey -Director Médico, Clínica San Felipe, Perú

#### STREAM C

**Dental Health Services** Victoria - Our Value **Based Healthcare** Journey – Why, What, Who and How Susan McKee - Chief Executive Officer, Dental Health Service Victoria

#### STREAM D

#### Improving the Quality of Life of Patients Undergoing **Continuous Positive Airway** Pressure (CPAP) Treatment with Obstructive Sleep **Apnea Diagnosis**

Dr. David Rudilla, PhD - Clinical Psychologist, Patients and Outcomes Research Manager, Air Liquide Healthcare - Hospital Universitario de La Princesa

Prof. Pedro Landete Rodríguez, Pneumologist, Associate Professor of Medicine, Auntonoma University of Madrid, Hospital Universitario de La Princesa

Please note: Sessions, speakers and timings are subject to change, please check the website for updates





#### **Day 3:** Value-Based Healthcare Practical Examples and Case Studies continued

#### **NOVEMBER 10, 2021**

All session times are in GMT.

- 17:30 Networking Break with Speakers
- 18:00 How Benchmarking is Fundamental to Improving Healthcare Moderator: Dr. Neo M. Tapela - Chief Scientific Officer, ICHOM Manuel Harmsen - Senior Business Development Associate, LOGEX Health Analytics Dr. Eric Hans Eddes - Senior Advisor Benchmarking, ICHOM Prof. Dipak Kalra - President, European Institute for Innovation through Health Data Dr. Maria Margarete Karsten - Senior Physician, Charité University Hospital Berlin
- 18:40 Transition Break
- 18:45 Use of Patient-Reported Outcomes in Improving Pharmacy Care Dr. Sree Chaguturu - SVP and Chief Medical Officer, CVS Caremark
- 19:05 ICHOM Closing Address and Congress Summary Suzanne Gaunt - President, ICHOM Daphne Psacharopoulos - VP, Digital Lead, CVS Health; ICHOM Board Member Nicola Bedlington - Special Advisor, European Patients' Forum

#### **Day 4: Workshops and Abstract Presentations**

#### **NOVEMBER 11, 2021**

13:00 Implementing High-Value Care: A Case Discussion

Chair: Prof. Elizabeth Teisberg - Cullen Trust Distinguished University Chair in Value-Based Care, Dell Medical School; Executive Director, Value Institute for Health and Care - Dell Medical School and the McCombs School of Business University of Texas at Austin

Alice Andrews, Ph.D - Director of Education for the Value Institute for Health and Care, Assistant Professor, Department of Medical Education at The University of Texas at Austin

**Prof. Scot Wallace** - Co-Founder, Managing Director for the Value Institute for Health and Care, Associate Professor, **Department of Medical Education at The University of Texas at Austin** 

Paul Wallang, MRCPsych - Associate Medical Director for Research and Innovation, St. Andrew's Healthcare, Northampton

#### ICHOM Abstract presentations (pre-recorded)

#### 15:00 Conversations with ICHOM

Suzanne Gaunt - President, ICHOM

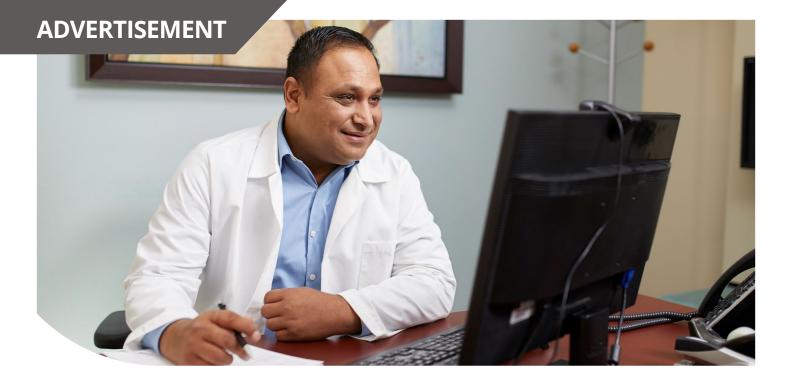
Dr. Stephanie Wissig - Director of Outcomes Research, ICHOM Greg Robinson - Chief Technology Officer, ICHOM Dr. Luz Sousa Fialho - Director of Outcomes Research, ICHOM Dr. Zofia Das-Gupta - Outcomes Research Director, ICHOM Christina Nielsen - Project Manager, ICHOM Elissa Swift - Product Manager - Benchmarking, ICHOM

#### What Does It Take to Build a Community of Practice in LMIC Think Tank

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Co-Chair: Chintan Maru - Founder and CEO, Leapfrog to Value Co-Chair: Dr. Neo M. Tapela - Chief Scientific Officer, ICHOM





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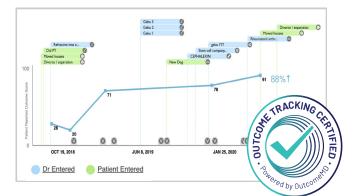


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## We look forward to seeing you face-to-face next year when we'll be celebrating ten years of ICHOM!

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