



## IMPLEMENTING PROMIS-10

### < 2019

#### Experience with implementing

#### VBHC

- 24 disease specific teams
- >21,000 patients with outcome data available
- Dashboard developed for PROM
- Integrated chain care and fee for performance (Rotterdam Stroke Service)
- Sharing data for (inter)national benchmark (Breast Cancer and Cleft Lip & Palate)

#### Results

#### Improved:

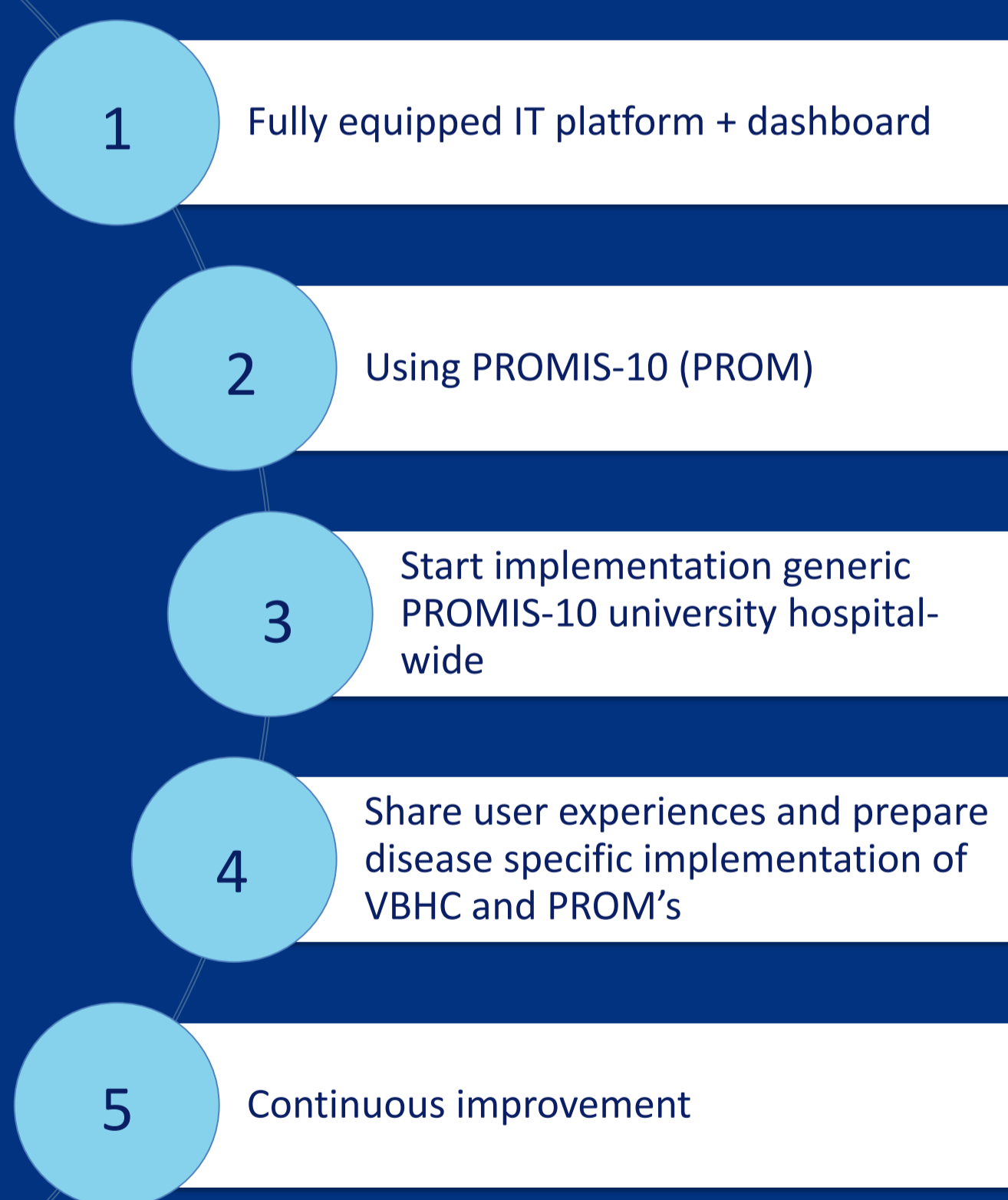
- Interprofessional collaboration
- Healthcare provider-patient relationship
- Patient engagement
- Holistic view

#### Facilitators

- Close cooperation IT – VBHC team
- Data capture in place
- Structural funding available
- Broad VBHC basis among staff
- Just culture
- Continuous improvement

### 2020

### AN UNIVERSITY HOSPITAL WIDE VBHC PROGRAM



#### Erasmus Medical Center in numbers (2019)

- 576,967 Outpatient clinic visits
- 173,775 Unique patients
- 32,363 Hospitalizations
- 474,863m2 Surface
- 193 Places for day treatment
- 39 Operation rooms



### 2021 >

#### Objective

- Management control tools available
- Data-driven improvement cycle
- Financial data available
- Organizing care into pathways and IPU's
- Value based contracting
- Research collaborations

#### Conditions

- Structural budget
- IT capacity
- Validated questionnaires
- Software for data capture
- Adaptations in EHR
- Culture change:
  - Patient as partner
  - Transparency
  - Redesign work processes
- Reliable and unambiguous registration
- Program organization

#### Team

- Steering Committee
- Daily Board
- Program manager
- 5 policy consultants
- 3 data scientists
- 2 EHR specialists
- Communication consultant