

## **ICHOM Conference FAQs**

### **Why have your conference dates changed from May to 16-18 November?**

In view of the current global situation and the spread of Coronavirus, ICHOM is responding to the latest developments in relation to the epidemic. The health and wellbeing of our attendees is paramount to ICHOM, so with that in mind we are postponing our annual conference to **16-18 November 2020**.

### **Will you be extending your early bird discount?**

Yes, we will be extending our early bird discount until 30 June 2020.

### **I booked my ticket to the May event, and would like to attend the November event, do I need to re-register?**

No, your ticket simply transfers over to the November event.

### **I booked my ticket to the May event, but cannot attend the November event, can I get a refund?**

Yes, please contact [a.clements@ichom.org](mailto:a.clements@ichom.org) You have up until 30 June 2020 to claim your refund.

### **I booked my ticket to the November event, what is your cancellation policy?**

Up until 30 June, you will receive a full refund for your ticket.

### **I need help booking my accommodation for the conference, who can I ask?**

Please contact our colleagues at Travel Counsellors by emailing [ichombarcelona@travelcounsellors.com](mailto:ichombarcelona@travelcounsellors.com)

### **I would like to speak at the ICHOM Barcelona event, is this possible?**

Our programme is now closed, if you would like to send us your details we can contact you about speaking at future events. Please contact [info@ichom.org](mailto:info@ichom.org)

### **I would like to submit an abstract, how can I do this?**

The deadline for abstracts submission is 30 June 2020. For more details, please visit [abstract.ichom.org](http://abstract.ichom.org)

### **Do I need to register for the workshops at the event?**

Yes due to room capacity, we will need to register everyone for the concurrent streams. We will contact you by email before the event regarding this.

### **I only want to attend for one-day, is this possible?**

Yes, this is possible. Please contact [info@ichom.org](mailto:info@ichom.org) for more information.

### **Will I receive a certificate of attendance?**

Yes, this will be available after the event, please contact [info@ichom.org](mailto:info@ichom.org) for more information.

### **I would like to sponsor and/or exhibit, how can I do this?**

Please contact [s.gray@ichom.org](mailto:s.gray@ichom.org) for sponsorship opportunities.

For any other questions, please contact [info@ichom.org](mailto:info@ichom.org)